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## Views Wizard Validation Error

- **Article Type:** General
  - **Product:** Primo
  - **Product Version:** 4
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### Problem Symptoms:

"Validation Problem: you cannot save "Primo Institution" to the View. please select different institution!" error in Views Wizard

### Cause:

View was setup (or became corrupted) using the Primo Institution instead of the University

### Resolution:

Copy the current View and change the ownership. This will retain all the data in the view, but allow the owner to change.

Follow the instructions below:

1. Login to Back Office
2. Navigate to Ongoing Configuration Wizards > Views Wizard
3. On the bottom of screen, under the Create a New View section:
  - a. Change "Owner:" to University of choice
  - b. Change "Duplicate View From:" to page of choice
  - c. Enter Code: COPIED
  - d. Click Create Button
4. Delete original view
5. Create another view just like above using:
  - a. Change "Owner:" to University of choice
  - b. Change "Duplicate View From:" to page of choice
  - c. Enter "Code:" (Whatever the view you just deleted was called)
  - d. Click Create Button
6. Delete COPIED view
7. Edit Newly created view:
  - a. Change View Name to: (appropriate title - ex. Services Page)
  - b. If needed, change Description back to original description
8. Save & Continue
9. Click Continue
10. Click Continue
11. Click Continue
12. Click Deploy Now

**Category:** Back Office - Primo

**Subject:** Views Wizard

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