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## Can't Start Preview 9 Server After Install

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 9
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### Problem Symptoms:

Can't start up preview server after installation of preview 9.0.

### Cause:

Can't create catalina.out file due to nmissing sub-directory: /m1/incoming/PREVOY900/tomcat/logs/

See the error messages:

```
VGER] voyager@libprodl01 : PREVOY900/ => ./preview.ksh start
```

Start tomcat...

```
Using CATALINA_BASE: /m1/incoming/PREVOY900/tomcat
```

```
Using CATALINA_HOME: /m1/incoming/PREVOY900/tomcat/catalina_home
```

```
Using CATALINA_TMPDIR: /m1/incoming/PREVOY900/tomcat/temp
```

```
Using JRE_HOME: /m1/incoming/PREVOY900/tomcat/java
```

```
Using CLASSPATH: /m1/incoming/PREVOY900/tomcat/catalina_home/bin/bootstrap.jar:/m1/incoming/PREVOY900/tomcat/catalina_home/bin/tomcat-juli.jar
```

```
Using CATALINA_PID: /m1/incoming/PREVOY900/tomcat/catalina.pid
```

```
touch: cannot create /m1/incoming/PREVOY900/tomcat/logs/catalina.out: No such file or directory
```

```
/m1/incoming/PREVOY900/tomcat/catalina_home/bin/catalina.sh: /m1/incoming/PREVOY900/tomcat/logs/catalina.out: cannot create
```

```
PLEASE WAIT...
```

```
Tomcat is starting...
```

### Resolution:

Run the following command as Voyager:

```
mkdir -p /m1/incoming/PREVOY900/tomcat/logs
```

**Category:** Voyager

**Subject:** Preview

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