

pageBean.selectedRequestDepartment", or "pageBean.selectedSetStatus" display for certain Work Orders

- **Article Type:** General
 - **Product:** Alma
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Problem Symptoms:

Being "Currently at" certain Acquisition Departments, shows the above error when processing items (e.g. in Scan In)

Cause:

The Work Order setup should be completed.

Resolution:

1. Click: Alma > Configuration Menu (under: ADMINISTRATION > General Configuration)
2. Select the filter: "You are configuring" and select the Location which serves this Work Order
3. Click: "Work Order Departments"
4. Find the Work Order and click: Actions > Edit
5. Click: Actions > Manage Departments, or: Manage Statuses (depending on the error message) > complete the setup (add Status or add "Served Libraries")
6. Save

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