

OPAC photo copy request, empty page after sign-in

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 22

Problem Symptoms:

When requesting a photo copy for a non signed in patron and signing in during the request session only a blank page is displayed after login and not the photocopy request page.

Cause:

Configuration

Resolution:

There are some inconsistencies in table \$www_f_lng/item-photo-request-1 on customer?€™s server in comparison to the standard table:

Line 1: missing

Line 3: Parameter "&f-base" missing

Line 6: It states "item-photorequest" but must be "item-photo-request" (with hyphen between photo and request)

item-photo-request-1 (User defined)

```
<html>
```

```
<head>
```

```
<title>Kopierauftrag anlegen</title>
```

```
</head>
```

```
<body onload="top.location = '&server_f?func=item-photorequest&doc_library=$0100&adm_doc_number=$0200&item_sequence=$0300&bib_doc_num=$0400&bib_library=$0500'">
```

```
</body>
```

```
</html>
```

item-photo-request-1 (Aleph standard)

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.01 Transitional//EN" "http://www.w3.org/TR/html4/loose.dtd">
```

```
<html>
```

```
<head>
```

```
<title>&f-base - Create Photo Request</title>
```

```
</head>
```

```
<body onload="top.location = '&server_f?func=item-photo-request&doc_library=$0100&adm_doc_number=$0200&item_sequence=$0300&bib_doc_num=$0400&bib_library=$0500'">
```

```
</body>
```

```
</html>
```

Copying the standard table to customer's server and restarting the WEB server solved the problem.

Category: Web OPAC (500) - ALEPH

Subject: ALEPH - 500

- **Article last edited:** 8/27/2014