

Errors when opening clients following Auto-Update

- **Product:** Voyager
 - **Product Version:** 9
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Problem Symptoms

- System startup error #339. (Component 'SSLstBar.ocx' or one of its dependencies not correctly registered: a file is missing or invalid) Please contact your system administrator.
- Run-time error '339': Component 'MsgHook.ocx' or one of its dependencies not correctly registered: a file is missing or invalid.
- Run-time error '339': Component 'Edt32x30.ocx' or one of its dependencies not correctly registered: a file is missing or invalid.
- Run-time error '5': Invalid procedure or argument call.

Cause

Uninstalling Voyager clients may remove some shared components that are not replaced by the Auto-Update process. This likely to occur if you have 2 versions of Voyager clients installed and the most recent version is uninstalled prior to running Auto-update.

Resolution

Using the Voyager installer, uninstall and re install the version of the Voyager client being updated, before running Auto-Update.

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