

## Item shows hold, but does not display associated patron

- **Product:** Voyager
  - **Product Version:** 8.1.2
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### Problem Symptoms

- In Circulation, request maintenance shows counter of 1, but no requests listed when open request maintenance window.
- No active requests for item or title in the database.

### Cause

Request counter failed to decrement when request expired.

### Resolution

Open Support Incident if you are seeing symptoms noted.

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