

## INN-Reach unable to log in to Voyager

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 8.2.0
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### Problem Symptoms:

\* INN-Reach unable to log in to Voyager to make database updates.

### Cause:

This behavior is the result of VYG-4653 / 16384-21593.

### Resolution:

Issue VYG-4653 is resolved for Voyager 9.1.0 and higher.

**Category:** (Voyager) - Voyager

**Subject:** Voyager

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- **Article last edited:** 10/17/2014