

CIRC: Unable to view Item Circulation History

- **Article Type:** General
 - **Product:** Voyager
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Problem Symptoms:

*Instead of Patron name and barcode, ***** displays

Cause:

Security settings do not allow the operator to view Item Circulation History.

Resolution:

1. Go to SysAdmin > Security > Circulation Profiles
 2. Select the profile that contains the operator used to log into Circulation
 3. Select "View Patron Info in Item Circulation History" on the Profile 2 tab.
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