

Newly activated title not searchable in A-Z eJournal List

- **Article Type:** General
 - **Product:** SFX
 - **Product Version:** 4
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Problem Symptoms:

Portfolio activated in KBManager but does not appear as active in the A-Z eJournal list.

Cause:

RSI/A-Z indexing has not been run.

Resolution:

RIS and A-Z indexes are run by default once daily at 8:30PM. Ensure that sufficient time has passed for this job to run. If it has been more than 24 hours since a title was activated:

1. Rebuild RSI and A-Z indexes
2. Schedule both processes to run daily

Category: A-Z List (SFX)

Subject: SFX

- **Article last edited:** 1/30/2015