

## Error while adding/updating representation

- **Article Type:** General
  - **Product:** Rosetta
  - **Product Version:** 4.2
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### Problem Symptoms:

Error while adding / updating Representation, with following UI Message :

The system encountered an error while adding/updating representation. Note that the data has not been processed. Still locked by: USER XXXXX.

The process failed during files XXXX and is currently waiting for technical analysis

### Cause:

File Added failed into TA

### Resolution:

Go to :

Data Management > Manage Technical Issues to find the relevant IE

Solve the issue there

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## Additional Information

In the UI it says : The process failed during files XXXX and is currently waiting for technical analysis XXXX is the stage of the Technical Analysis that it failed in (Validation / Loading,...)

**Category:** Data Management

**Subject:** TA

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