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## Overdue notices vs Overdue and lost loan notification

- **Product:** Alma
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### Question

What is the difference between the **Overdue notices** job and the **Overdue and lost loan notification** job?

### Answer

#### **Overdue notice:**

- Overdue notices are sent for items that are overdue on the day the Overdue notices job is run.
- The notice that is sent utilizes the FulUserOverdueNoticeLetter
- The notice is not sent for short loans (loans measured in hours).
- Notices are sent at a time configured in the job
- The job is configured at Alma > Fulfillment > Fulfillment Configuration > Configuration Menu > General > Fulfillment Jobs Configuration
- The relevant job name is Notifications - Send Due Date Reminders

See also [https://knowledge.exlibrisgroup.com/Alma/Product\\_Materials/050Alma\\_FAQs/Fulfillment/Notices](https://knowledge.exlibrisgroup.com/Alma/Product_Materials/050Alma_FAQs/Fulfillment/Notices)

#### **Overdue and lost loan notification:**

- Notice is sent after the due date.
  - The number of days after the loan becomes overdue that the message is sent is configured through Overdue and Lost Loan Notification Profiles
  - Overdue and Lost Loan Notification Profiles are configured in Alma > Configuration > Fulfillment Configuration Configuration Menu > Physical Fulfillment > Overdue and Lost Loan Profile (see [https://knowledge.exlibrisgroup.com/Alma/Product\\_Documentation/010Alma\\_Online\\_Help\\_\(English\)/030Fulfillment/080Configuring\\_Fulfillment/Configuring\\_Loans](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_(English)/030Fulfillment/080Configuring_Fulfillment/Configuring_Loans))
  - Notifications utilize FulLostLoanNotificationLetter and FulLostLoanLetter (see also [https://knowledge.exlibrisgroup.com/...g\\_Alma\\_Letters](https://knowledge.exlibrisgroup.com/...g_Alma_Letters))
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