
Removing "hold-request-letter-01"

- **Article Type:** Q&A
 - **Product:** Aleph
 - **Product Version:** 20
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Question

When a document which has a hold on it is returned at its pickup location, the system displays on screen 2 forms:

- 1) hold-request-letter-01
- 2) hold-request-slip-00

Q1. Is there a way to have hold-request-slip-00 display, but not have hold-request-letter-01 display?

Q2. When, exactly, does the hold status become "S"? Is it the return of the document at the pickup location that changes the hold status from "W" (Waiting) to "S" (on hold Shelf)? Or one of the 2 forms?

Answer

A1. The factors which come into play to have hold-request-slip-00 display, but not have hold-request-letter-01 display:

a. the 'Display list of hold requests' checkbox in GUI Circ -> ALEPH -> Options -> Return options {as discussed in Article 000019882 ("Hold Notice failing to print")}.

b. the value in column 6.1 of the ReturnHold01 line in .\Circ\tab\print.ini. If no letter is desired, then type "NO-PRINT" in print.ini, column 6.1. {Column 6.1 is reserved for the Device ID of the patron (letter) printout.}

A2. The "S" is set by the execute_hold_request program, called by the pc_cir_c0429 (Create a Hold Request Filled Letter) program.

See also Article 000001564 ("Preventing hold-request slip printing").

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