
How does Primo calculates specific Availability Status Codes

- **Article Type:** Q&A
 - **Product:** Primo
 - **Product Version:** 4
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Question

Please sum up exactly in what situations (combinations of factors) the following two Calculated Availability Status Codes are used for:

default.delivery.code.unavailable_in_library
default.delivery.code.unavailable_in_institution

Out of the box value is: " Checked out from {1}"

Answer

See: Primo Back Office Guide, In chapter: Getting Started : Primo Concepts, Components, and Relationships : Delivery Functionality and Configuration : Availability Status

Unavailable in library status:

If LIBRARY_AVAILBILITY is set to Y (system default) on the General Configuration (Delivery) page, and the search scope is library-specific, display this status if a physical item is not available in the specific library.

Unavailable in institution:

If INSTITUTION_AVAILBILITY is set to Y (system default) on the General Configuration (Delivery) page, and the search scope is institution-specific, display this status if a physical item is not available in the specific institution.

Example:

If an environment has both LIBRARY_AVAILBILITY is set to Y and INSTITUTION_AVAILBILITY is set to Y, check the specific view.

If the view has an institution specific scope - the relevant code that will be used is: unavailable_in_institution.

It will be used only if RTA will retrieve from the institution that the item is not available (based on the ILS configuration).

Category: BO Configuration

Subject: Code & Mapping Tables

- **Article last edited:** 10/8/2013