
What purpose is the "Request Anyway" option for in Primo?

- **Article Type:** Q&A
 - **Product:** Alma
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Question

What purpose is the "Request Anyway" option for in Primo?

Answer

This option is enabled in Primo for signed users, when there is no item attached to a bibliographic one, but only a holding one.

On Alma side, a General Hold Request is created; it can be found in a regular way, via Resource Request Monitoring.

To fulfill the request:

Alma menu > Fulfillment > Resource Requests > Scan In Items > Create Item button > tick the Holding Type = Existing radio button > Choose > Quick Cataloging form will be opened > Fill the form > Save.

Result: Patron physical item request for newly created item is registered, the item is on the hold shelf, patron receives a letter that the item waits on the hold shelf; the item can be loaned.

- **Article last edited:** 7/2/2014