

## How to allow requests for missing items

- **Product:** Alma
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### Question

How to allow requests for items which have been marked as missing in Alma? This is disabled by default.

### Answer

1. Navigate to Configuration > Fulfillment > General > Other settings
  2. Locate the option "missing\_item\_requestable" and click "Customize"
  3. Change the parameter value to "true"
  4. Click "Save"
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