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## How to set the patron services initial screen "ID" choice

- **Article Type:** General
  - **Product:** Alma
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### Desired Outcome Goal:

The Username from LDAP shows in the Primary ID field. When Circ Desk staff use Patron Services, in the initial screen after retrieving a patron record, the ID reflects the Primary ID field. How can the ID field be changed to display the University ID number?

### Procedure:

To choose which user identifier shows as "ID", perform the following steps:

1. Go to Menu > Administration > User Management > Configuration Menu > Other Settings
2. Customize the preferred\_identifier parameter, filling the identifier code in the value field
3. Save

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## Additional Information

From Online Help : Configuring User Management : Configuring Other Settings ( [http://customercenter.exlibrisgroup.com/DocumentationCenter/Ex%20Libris%20Documentation/Alma/OLH/index.html#page/Administration/mapping\\_table\\_CustomerParameters\\_user\\_management.html](http://customercenter.exlibrisgroup.com/DocumentationCenter/Ex%20Libris%20Documentation/Alma/OLH/index.html#page/Administration/mapping_table_CustomerParameters_user_management.html)) --

preferred\_identifier - The preferred user identifier to be used when displaying only one identifier (for example, the ID in Manage Patron Services) and when scanning items that are on the hold shelf according to user.

**Category:** Fulfillment - Alma

**Subject:** Users

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