
From where can Voyager clients be downloaded?

- **Article Type:** Q&A
 - **Product:** Voyager
 - **Product Version:** All
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Question

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Answer

There are 2 ways to download the Voyager clients: via the Knowledge Center, or via the SFTP server.

1. In the Knowledge Center, Voyager clients are available under the Voyager version in [Implementation Guides](#) (preferred).
2. Use the [Ex Libris MFT](#) file transfer environment. Open a ticket with [Voyager Support](#) to obtain instructions and a personal password to download the file.

Save the file to and run it from your local C:\ drive (not the desktop and not a shared drive). For example, place it in C:\Temp

Additional Information

Installation instructions can be found in Chapter 4 of the Technical User's Guide, which is located in the Knowledge Center > Voyager > Product Documentation > Core Voyager Documentation > {version}

See also:

- [Overview of Voyager client installation process](#)
- [How to re-install \(uninstall\) Voyager clients](#)

Category: (Voyager)

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