
Where are notices/reports already processed by Reporter?

- **Article Type:** Q&A
 - **Product:** Voyager
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Question

We need to prove that notices were sent to a patron and want to know if there is a way to get that data. Is there a way to produce or retrieve notices that issued over a year ago or more?

Answer

The fully formatted notices Reporter generates are not saved, but the data that builds those notices is kept on the server /m1/voyager/xxxdb/rpt and named crcnote.PPP.{date} (where PPP = processing/print location code and {date} = date file was processed by Reporter). Files are available here until specific action is taken to remove them.

Category: Reporter - Voyager

Subject: Voyager

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