
Why Do Some Item Statuses Show as Available in WebVoyage?

- **Product:** Voyager
 - **Product Version:** 8.2.1
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Question

Why can't the item status be changed in the circulation or catalog modules to reflect the item status of Catalog Review, Circulation Review, Claims Returned, Damaged and Withdrawn in WebVoyage?

In the OPAC, the item always shows as Available.

Answer

Item status is ranked. A status is only viewed in the module if all of the other statuses currently applied to the item are below it in rank.

Thus, a status higher on the list takes precedence over a status lower on the list. Catalog Review, Circulation Review, Claims Returned, Damaged and Withdrawn can only be applied in addition to another status. That other status and its rank determines whether the item displays as available.

Note

Some statuses can be applied manually, others are only applied and removed through transactions. See: [Manually setting item statuses in Voyager and common uses of those statuses](#)

Additional Information

Circulation User's Guide, Table 5-10: Item Statuses

An asterisk (*) designates a status that may be assigned manually.

Status	Status Definition
Scheduled	Assigned automatically when the item has been scheduled by the Media Scheduling module.
*In Process	Assigned manually when the item's record is being reviewed, or some similar activity is being performed.
Lost - System Applied	The status is automatically assigned to overdue items that have not been returned within an interval defined by the library. The system does not calculate additional late fees once this status is given.
*Lost - Library Applied	The status is manually assigned to overdue items that have not been returned within an interval defined by the library. The system does not calculate additional late fees once this status is given.
*Missing	The item has been labeled missing according to other library policies. These are manually assigned only.

Status	Status Definition
*At Bindery	The item has been sent to the bindery; manually assigned only.
Charged	Currently charged to a patron with a future due date.
Renewed	Currently charged to a patron for an additional period with a future due date.
Overdue	Currently charged to a patron with a past due date, but not yet lost.
On hold	An item is on a hold shelf waiting for the patron who placed a recall/hold request for the item.
*In Transit	An item is en route from one location to another.
In Transit Discharged	A courtesy discharge has taken place and the item is now on its way home. See Tracking an In-Transit Item for more information.
In Transit on Hold	An item is en route to a hold shelf at a location selected by the requesting patron. See Tracking an In-Transit Item for more information.
Recall Request	One or more patrons have placed a request for an item currently charged to another patron. NOTE: A recall request can shorten the loan interval in effect.
Hold Request	One or more patrons have placed a request for an item that may or may not be currently charged to another patron. NOTE: A hold request never effects the loan interval if the item is currently charged.
Short Loan Request	One or more patrons have placed a short loan request for an item.
Remote Storage Request	One or more patrons have placed a request for an item that is in a remote storage area.
Call Slip Request	One or more patrons have placed a call slip request for an item in a closed stacks area.
Discharged	An item has been discharged and is currently on the shelf or in its way there and is in effect until the expiration of the circ policy group shelving interval.
Not Charged	Should be on the shelf and is assigned after discharge and expiration of shelving interval for the applicable circ policy group.
*Catalog Review	The item has been marked for Cataloging review.
*Circulation Review	The item has been marked for Circulation review.
*Claims Returned	An item has not been discharged but the patron that charged the item asserts that the item was returned. This status is manually assigned. It only exists with other statuses and takes on the rank of the other status.
*Damaged	The item has been damaged according to library policies. This status is manually assigned. It only exists with other statuses and takes on the rank of the other status.
*Withdrawn	The item has been withdrawn from the circulating collection. This status is manually assigned. It only exists with other statuses and takes on the rank of the other status.

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