
Error in pickup location in X-service hold_req

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

Can you please explain what is causing this error message:

<error>Error in pickup location</error>

Resolution:

The system behaviour is hardcoded as follows:

- First Z303-HOME-LIBRARY of patron is checked and used as pickup (if allowed according to tab37).
- If this was not succesful, Z30-SUB-LIBRARY of item is checked against tab37.
- If this is also not working error message "Error in pickup location" is called up.

Per system design there is no parameter to define the pickup location with another value.

If you need to have the option to use a specific pickup that differs from item sub library and from patrons home library you may want to use RESTful API "Hold per item" instead of the X-service: <https://developers.exlibrisgroup.com/aleph/apis/aleph-restful-apis/hold-per-item/>

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