

## Hold requests / GUI / OPAC

- **Article Type:** Q&A
  - **Product:** Aleph
  - **Product Version:** 21
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### Question

Patron of a specific sublibrary should not be allowed to do hold requests in the OPAC but the Librarian however should be able to do a hold request with the GUI Client on the loan desk. How can this be achieved?

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### Answer

Restrict the patron from creating a hold request by a setting in the patron's record [tab 3. Local privileges] for a specific sublibrary. Staff user (librarian) is still able to place a hold request in the Aleph GUI, circulation module by overwriting the warning "Patron does not have permission to place a hold request."

**Category:** Circulation/ALEPH

**Subject:** ALEPH - 500

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