

MFHD records with no normalized call number?

- **Product:** Voyager
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Question

Many holdings (MFHD) records in the database do not have a normalized call number. Why does this happen?

Answer

If the MFHD 852 field does not have a first indicator value, the call number will not be normalized, and MFHD_MASTER.NORMALIZED_CALL_NO will not be populated. The first indicator value dictates the normalization rules for the call number. Voyager will not attempt to normalize a call number that does not have a first indicator value to indicate the call number type.

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