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## manage-12: Running it with servers up?

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 18 and up

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### Question

It seems that some of our Holding records are not properly linked to the Bib record. I think we need to run manage-12 in order to create proper links. Can we run this with the www\_server up?

### Answer

Please consult with Ex Libris Support before running manage-12 on an existing Production system.

This is a delicate operation, involving multiple libraries, and is \*not\* normally necessary. (See also article [manage-12: sequence for BIB, ADM, HOL, and Course libraries \\*MASTER RECORD\\*](#)).

The v18 and v19 versions of manage-12 do not lock the library, but we have found that running it with "Delete all Links?" "N" does not usually accomplish what you would want; it usually needs to be run with "Delete all Links?" "Y". When it is run in this fashion, it:

(1) deletes the links between the records, making it so no holdings display in the OPAC (or in the GUI Search) while it is running; and

(2) does intensive I/O, writing millions of records, competing with user transactions.

Thus, you should run manage-12 with "Delete all Links?" "Y" only when the www\_server and pc\_server are down.

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