

Specific patron cannot make reservations in OPAC

- **Article Type:** Q&A
 - **Product:** Aleph
 - **Product Version:** 21
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Question

Why can a specific patron not place a hold request in the OPAC?

Answer

In patron's local privileges the "Allow Hold on Available Item" permission is set to "No". Therefore a hold request for an item that is not on loan is not allowed.

Category: Circulation/ALEPH

Subject: Hold requests (500) - ALEPH

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