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## OCLC Requests Arrive With Abbreviated Requested Send Method Field

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

Some ILL Requests arrive with their Requested Send Method field truncated. This is because OCLC treats the field differently from Aleph. This field must be manually adjusted.

### Resolution:

In the ILL GUI > List of Requests > lower right pane, "3. Request Details" tab > "Requested Ship Method" field (Z416\_REQUEST\_MEDIA\_SEND\_METHOD), Aleph displays only the first 2 characters of the incoming APDU message "IIIRequest.DeliveryService.PhysicalDelivery" (46201) field.

See attached workaround.

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- **Article last edited:** 10/8/2013