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## Encumbrance active amount shown when order is invoiced and paid

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

We have a serial order that had the encumbrance split between two funds. The invoice arrived and was paid, with payment equal to the total encumbrance, which is supposed to make the active amount of the encumbrance equal zero. When you look at the encumbrances in the order record (and in the budget admin area) there is a small remaining active amount, which won't go away even if you delete the encumbrance and then add a new one. Why is it showing this balance and what do we do to get rid of the encumbrance?

### Resolution:

[From site:]

OK, figured it out. The encumbrance amount was changed after the invoice was entered.

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- **Article last edited:** 10/8/2013