

## Overdue notices not being produced for certain items

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Description:

We have certain items which have been overdue for several weeks but have never received an overdue notice: their z36\_letter\_number is 00. Other items \*have\* received overdue notices and have a z36\_letter\_number > 0.

### Resolution:

Overdue notices are produced by the p\_cir\_50, p\_cir\_51, and p\_cir\_52 jobs. The two main factors are tab32 and the p\_cir\_5n submission parameters.

#### \*tab32\*

tab32 specifies the interval for the first, second, third, etc., notice for each sublibrary/item status/patron status. Make sure that all sublibraries/item statuses/patron statuses are represented. Lines with "00" in column 4 are for the first overdue notice. Column 5 determines how many days the system will wait before producing a notice.

#### \*p\_cir\_5n submission parameters\*

Check the job log in \$alephe\_scratch to make sure that the sublibrary, item status, and patron status filters are set in a way that \*all\* sublibraries/item statuses/patron statuses are accounted for in the p\_cir\_5n runs with a p\_letter\_type of "O" ("Overdue") or "A" ("All").

Make sure that the recall filter and global block codes parameters are not preventing notices for certain items.

The Interval calculation method "Net days" can also come into play (making closed days not be counted in the calculated interval).

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- **Article last edited:** 10/8/2013