
Jobs don't run; \$alephe_scratch is completely empty

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 17.01
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Description:

Whenever we submit a GUI service from our test instance (exlibris1/aleph/u0_1), an entry such as the following will be created in the \$data_files/lib_batch_log:

```
Wed Jan 25 14:41:33 aleph0 *** executing /exlibris1/aleph/a0_1/aleph/proc/p_com_01 with parameters
ABC01,triggers_report,20060125,20060224,TRIGGER-DATE,,00,
Wed Jan 25 14:41:33 aleph0 *** log file is: /exlibris1/aleph/u0_1/alephe/scratch/abc01_p_com_01.00012
```

But no logfile appears in \$alephe_scratch and no service is run. \$alephe_scratch is completely empty.

I also tried submitting a service via the command line and again, nothing happened.

There appears to be something wrong with the batch queue, though I'm not sure what. I've stopped/restarted the batch queue (along with the pc_server) and have also stopped/restarted Aleph itself. One curious note...once Aleph was restarted, the job I ran at the command line *did* appear in the Batch Log, although it never ran to completion. However, none of the jobs I ran from the GUI appeared in the Batch Log.

Resolution:

\$alephe_scratch had only root authorization so the aleph user could not write there.

Correcting the authorization:

```
> chown aleph:aleph /exlibris1/aleph/u0_1/alephe/scratch
> chmod 775 exlibris1/aleph/u0_1/alephe/scratch
```

solved the problem.

Additional Information

batch queue, authorization

- **Article last edited:** 10/8/2013