
p_ill_23: User WWW-X denied permission for function 'WWW-X/MAIN'

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 15.5
-

Description:

I see errors in some of the log files for the ILL services. The errors all start with CALL X SERVICE.

From the pkcil_p_ill_23.00022 log:

```
op..... ill-get-doc-short
server..... catalog.linccweb.org:80
library.....
username..... WWW-X
session-id...
comm error.... 0000
service err... User WWW-X denied permission for function 'WWW-X/MAIN' in library FCC00.
What should be done to correct this error?
```

Resolution:

Adding ABC50 and ABC00 to WWW-X permissions (via the GUI Staff Privileges function) resolved the problem.

Additional Information

p_ill_23, www-x privileges

- **Article last edited:** 10/8/2013