
Erroneous "Renew not allowed" for renewal by patron in OPAC

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

When certain patrons do Renew-All in the OPAC they get: "Renew failed" at the top of the screen and "Renew not allowed" for each individual item.

Resolution:

Renew not allowed" is message 0370 in ./error_eng/www_f_heading.

It is issued by the www_f_bor_loan_exp program when it calls check_circ and gets a non-zero return code.

The specific check which was causing the error in this case was check_circ_8_b:

! 8_b: check renew - overdue letter

! check if an overdue letter has been printed for the loaned item

The check_circ_8_b program has the following logic:

```
IF Z36-LETTER-DATE NOT = ZERO OR  
Z36-LETTER-NUMBER > ZERO  
THEN  
CALL "add_error" USING  
...
```

In this case, an SQL update had caused overdue notices to be issued incorrectly. Though the z36_letter_number was set back to zero; the z36_letter_date was set back two weeks when, since z36_letter_number is 00, it should have been set to '00000000'. Updating the z36_letter_date to 00000000 allowed the items to be renewed.

- **Article last edited:** 10/8/2013