

GUI Help tab --> About, "Server Version" is blank.

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

We get the following error message when we click on Help --> About in any module:

"Failed to connect to host" [or "Library's host not defined in library.ini"]

If we click "OK", we see the proper "GUI Version", but the "Server Version" is blank.

Resolution:

The PCVER line in library.ini is directing the client to a particular server/port for gathering this Server Version information -- and for doing Version Check.

If you want this this Server Version information -- and want to be able to do Version Check --, you need to have a proper server/port specified on this line.

- **Article last edited:** 10/8/2013