

ILL Unit does not have permission to request ILL

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

We have a newly created ADM and newly created ILL unit . When I attempt to create a new borrowing request from the staff interface using either the OPAC or the blank request form, I receive the error "You are not authorized to use "ILL Center". Please enter your ID and password again. (0001)". I've checked the staff record in the /M ILL interface as well as the ILL patron record in the Circulation module. Can you help me with what permission I've missed? [<Mary Ren >]

Resolution:

You need to go to Staff permissions in ALEPH and find the WWW-X staff user. Add privileges for the newly created ADM library.

- **Article last edited:** 10/8/2013