
Encumbrance not releasing properly (remaining amount calculated incorrectly)

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

When we register an invoice with a payment less than the encumbrance, the remaining encumbrance is not calculated correctly....

Bib number: 760857

Title: The purple land; being the narrative [etc.]

Order created: 3749

List price: 63.25.

Saved and Sent order.

Entered invoice vendor: ENSS

Entered invoice number: TEST-20080320

Clicked Yes on "Does not exist, create?"

Net amount: 60.22

Overhead amount: 3.00

Invoice, received, shipment dates all today.

Refresh

Update

Line Item

Add

Order number

Net amount: 60.22

Added amount: 3.00

Refresh

Add

General Invoice

Payment

Date today

Status: P

Refresh

Update

Order

Encumber

Balance of encumbrance: \$0.02

(*Should* be \$0.03.)

Resolution:

v20 rep_change 3009 adds a "Release Remained Encumbrance" box to the Invoice Line Item form when you are adding a new line item. Testing shows that with this rep_change, when the new box is checked, the system functions properly; but when the box is not checked, the system is still calculating the "remaining" encumbrance incorrectly.

The site notes that there are instances when they would *not* want to check the box -- such as, newspaper subscriptions where they encumber one amount on an annual basis, but pay on a monthly billing cycle, so only the 12th bill would have the box checked, and the 11 others would not.

This issue is still open and was escalated to Development for further investigation <2010-12-05 01:00:04>.

This issue is still open and was escalated to Second line support for further analysis <2010-12-12 01:00:04>.

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- **Article last edited:** 10/8/2013