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## Circ: "Unable to find available slot"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18 and up
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### Description

In the Audiovidéothèque sub-library (AV) an item was in the 'Reserve' collection and had a item status 03 (Reserve). The item information was then changed, the item was removed from the 'Reserve' collection with no new collection attributed, and the item status was changed to 01 - Regular loan.

When one tries to lend out this item remote service error (c0441 53): "Unable to find available slot" is displayed.

### Resolution

A Z321 record is created for each item (Z30) that is an "advance booking" copy, indicating the date until which it is a reserved copy. "Advance booking" item statuses are defined in xxx50/tab/tab43.

The pc\_cir\_c0441 loan program checks to see if there's a z321 record for the item. If so, it calls the pc\_cir\_short\_loan program.

pc\_cir\_short\_loan checks to see if the z320\_end\_date of the z320 record pointed to by the z321\_item\_number (the advance booking item number) is greater than today's date. If not, it issues error 53 ("Unable to find available slot").

The z321.pdq document says:

" Both tables, Z320 and Z321, are generated by running the "Open Advance Booking Schedule" (p\_cir\_60) batch procedure. This service is available from the Advance Booking option of the Services menu in the Circulation module. It is recommended to run the "Open Advance Booking Schedule" function once a week, in order to open up a new schedule for the next week that will be displayed for patron requests.

Z320 and Z321 are deleted by running the "Delete Advance Booking Schedule" (p\_cir\_61) batch procedure. This service is available from the Advance Booking option of the Services menu in the Circulation module.

It is recommended to run this function once a week, in order to delete the previous week's schedule. "

Running "Delete Advance Booking Schedule (cir-61)" followed by "Open Advance Booking Schedule (cir-60)" corrected this

problem.

- **Article last edited:** 15-Aug-2016