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## p\_cir\_52: third overdue notice isn't working [case 1]

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

We don't understand why the third overdue notice isn't working. We ran cir-52 at 11:51 for the third notices from CFSAN. Patron with name of Smith, Samuel should have been captured in this third notice but he was not.

### Resolution:

I find that Samuel Smith is patron ID951:

```
02 z303_rec_key \  
03 id .....ID951  
02 z303_proxy_for_id .....  
02 z303_primary_id .....  
02 z303_name_key .....smith samuel ID  
02 z303_user_type .....  
02 z303_user_library .....ABC50  
02 z303_open_date .....20081003  
02 z303_update_date .....20081003  
02 z303_con_lng .....ENG  
02 z303_alpha .....L  
02 z303_name .....Smith, Samuel
```

And that patron ID951 has one item on loan:

```
abc50@ALEPH0> select z36_rec_key from z36 where z36_id = 'ID951';  
**** Hit return to continue ****
```

Z36\_REC\_KEY

```
-----  
000017976000010
```

And this is the loan record for item 000017976-10:

```
02 z36_rec_key \  
03 doc_number .....000017976  
03 item_sequence .....000010  
02 z36_id .....ID951  
02 z36_number .....000000508  
02 z36_material .....BOOKS  
02 z36_sub_library .....PK
```

02 z36\_status .....A  
02 z36\_loan\_date .....20081027  
02 z36\_loan\_hour .....1420  
02 z36\_effective\_due\_date .....00000000  
02 z36\_due\_date .....20081126  
02 z36\_due\_hour .....2400  
02 z36\_returned\_date .....00000000  
02 z36\_returned\_hour .....0000  
02 z36\_item\_status .....01  
02 z36\_bor\_status .....01  
02 z36\_letter\_number .....02  
02 z36\_letter\_date .....20110118  
02 z36\_no\_renewal .....0  
<etc.>

It's true that this item has been eligible for a third notice since Feb. 17, but, as you can see, the sublibrary is not "CFSAN", but rather "PK".

The last third-notice run of p\_cir\_52 which included sublibrary PK was abc50\_p\_cir\_52.00468, on Jan. 18.

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- **Article last edited:** 10/8/2013