
Missing dll's; "please enter your profile"; "unable to find file window.dat"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

After installing the GUI client on a particular pc, when you try to start the Circ (or any) client, you get a message about the krb5_32.dll being missing and you see that other dll's are missing. If you copy the dll's from a working pc and try again, you get the prompt "Please enter your profile". Typing "default" as the profile gets you past this, but you then get the message "Unable to find file window.dat". The window.dat file should be in the \CIRC\TAB\eng\ directory (along with 6 other .dat files). You find that the \CIRC\TAB\eng\ directory is empty.

What should be done?

Resolution:

These are all symptoms that you have done a Network Installation of the GUI when you should have done a Standalone installation. (When you execute the Set-up, it asks if this is a Network installation or Stand-alone.) Most sites use the standalone client rather than the network client.

You should copy any files which you have updated with your settings to the side and re-run the Setup.exe, specifying "Standalone".

Additional Information

krb5_32.dll, gu network installation

- **Article last edited:** 10/8/2013