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## Can't access Test OPAC; how to check if apache is running.

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

We cannot access our Test OPAC (using port 8992). ("Page cannot be found").

The www\_server log shows no activity.

We are able to access the production database.

### Resolution:

I found that apache was not running on this abc1-18(2) instance:

\* the lack of activity in the www\_server log is a clue and

\* when I did this command:

```
> ps -ef | grep http | grep u18_2
```

it showed only apache processes for u18\_1; none for u18\_2.

I started it (using util w/3/6), and it seems to be working OK.

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- **Article last edited:** 10/8/2013