

Arriving an issue, GUI Acq client hangs

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 17.01
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Description:

When we try to arrive an issue, the Acq client hangs. (There is no error in the server log.) When we stop it (after several minutes) and look at the record again we find that the item has been arrived.

What are these errors?

Resolution:

Typically, hanging --with no error message-- indicates a problem in reading from or writing to some table. In this case, ABC50 was specified as the \$z105_library, but it lacked a z105. Adding z105 to the file_list and doing util a/17/1 corrected the problem.

(Other tables involved in the arrival process are the z30, z16, z70, and z07. If the z105 is OK, those should be checked. Do you util a/17/11/2 to check the table's existence and util a/17/14 to check its Oracle indexes.)

Additional Information

z105, z30, z16, z70, and z07

- **Article last edited:** 10/8/2013