
Print Letter to Patron - adding new letter options to box

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

In the "Global Patron Information" tab in Circulation, there is a "Letter" option on the right side of the screen. This option brings up a checkbox containing letter options that can be sent to a patron.

I see a section in `pc_tab_exp_field.eng` called "BOR-PRINT" that contains the available letter options for this box.

Question - is it possible to change these options by adding new ones? If so, are there other files to edit or is this the only one?

Resolution:

You're referring to the following lines:

```
BOR-PRINT L Patron Circulation Summary LIST
BOR-PRINT L Library Card CARD
BOR-PRINT L Renew List RENEW-LIST
BOR-PRINT L General notice - opening hours during holidays A
BOR-PRINT L General notice - return books by end of semester B
BOR-PRINT L Message to library patrons C
BOR-PRINT L Print Option D D
```

The third column indicates the print file to be used, which are, respectively

```
bor-list.xml
bor-card-label.xml
bor-list-renew-all.xml
borrower-letter-a.xml
borrower-letter-b.xml
borrower-letter-c.xml
borrower-letter-d.xml
```

As a test I added the following line to `pc_tab_exp_field.eng`

```
BOR-PRINT L Print Option E E
and copied borrower-letter-d.xml to borrower-letter-e.xml
```

Then I ran `util l/6` after `dlib` to the bib library and restarted the PC server. I was able to print the new report.

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