
Items with process status receiving current date/time as due date/time

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

We have a small number of items with a process status NB (around 850).

We have recently noticed that when checking items out that have a process status NB, the item receives a due date & time of the current date & time.

E.g. item 39097012649324 was checked out 2/25/2008 at 1:38pm and received the due date of 2/25/2008 at 1:38pm
The item should have received the due date 05/15/2008 at 23:59

The item was later recalled by p_cir_13 on 3/11/2008 at 7:30 am and received the new due date 3/11/2008 at 1:38pm
It should have been 14 days later, or 3/25/2008

I am trying to track down why the item process status seems to be affecting the due dates.

The example I have given is of an item status 02 which ordinarily would be Non-circ, but I have run multiple tests with item status 01 items which are circulating and the problem seems to occur only if the item has a process status of NB. I have not tried any other process statuses.

Summary:

Item status 01 + process status NB = due date/time is current date/time

Item status 01 + blank process status = due date is calculated according to tab16

Any hints? [<Tania Fersenheim >]

----- [<Randy Menakes >]

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Resolution:

[From site:]

It turned out the problem was the NB process status was set to circ = Y in tab15.eng so Aleph thought it should Circulate, but it could not find a rule in tab16 for the loan rules for item status 02 (non-circ).

It turns out that a group of status 02 (non-circ) items had been accidentally set to process status NB when they should not have been.

We fixed the items.

- **Article last edited:** 10/8/2013