

OK to change ARC default usernames?

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 19.01
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Description:

We were wondering if it is possible to change the password for the default user names (profesional1, author1 etc.) in ARC.

Resolution:

Access the Documentation Portal - there is an Aleph Reporting Center section and a Version 2.0.0 sub-section. In that sub-section there is a System Administration folder that contains the Users Configuration for ARC 2.0.0.pdf. Chapter 3 states:

After an installation is delivered to the customer, initial passwords set by Ex Libris can be changed by the customer using the script described below. Note that if you change an administrator user password, an Ex Libris representative should be informed.

and then it gives instructions on changing the password.

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