

Circulation GUI crashes

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

We are experiencing random crashes of the Circ GUI. The error message is a Microsoft one - referencing a memory problem. An example occurred about 30 mins ago. I had v18 Circ GUI open, with no other modules open. I entered a user ID, and when I clicked on Global Patron Information, the GUI crashed. Other Systems staff report similar events.

Resolution:

A fresh install of the GUI was undertaken - and so far, no crashes!

- **Article last edited:** 10/8/2013