

## How do Closed Stacks requests work in Aleph?

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### Description:

How do Closed Stacks requests work in Aleph?

### Resolution:

[From Bas Vat, Universiteit Leiden, on ALEPH-NA:]

You should be able to find enough information in the documentation for instance in the System Librarian Guide - Circulation. You should look at hold request handling or closed stack management

It is pretty straightforward to set up, although quite a few configuration files are involved.

The general idea:

- patrons request a book via the catalogue
  - a request daemon program [ue\_06] prints slips for all requests [see KB 3925 for details on ue\_06]
  - library staff use the prints to get the book from the closed stack
  - library staff change the status for the request from "requested" to "on hold", this will show up in the catalogue
  - patron comes to library desk and loans the book
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