

## ACQ/FPC: When are hosted customers' backups run?

- **Article Type:** Q&A
  - **Product:** Voyager
  - **Product Version:** 8.2.0
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### Question

For the purpose of planning for FPC, when are hosted customers' backups run?

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### Answer

Backups of hosted customers' Voyager installs are run nightly.

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### Additional Information

\*Ex Libris has a 10 week retention policy.

\*The restore procedures are tested on an ongoing basis to ensure rapid restoration in case of data loss.

\*Backups are only used to restore Acquisitions data after running FPC if Pfp\_save was not run.

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**Category:** Server issues

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