

Internal staff notes sometimes passed to lending library

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 19.01
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Description:

Problem Description:

Internal staff notes sometimes passed to lending library

Actual Results:

If staff note is added before the locate then it is passed to the lending library.

Expected Results:

Whether the staff note is added before or after the locate it should not be passed to the lending library.

Resolution:

Documentation correction - rc 2112 v.20.

This has been added to online help for borrowing request in the ILL GUI:

Note

Free text note; the lender will receive the note only if it is filled before the locate action (otherwise the note is internal).

- **Article last edited:** 10/8/2013