
MS:Backdating Discharge of media item Still Generates a Fine

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.2.3
-

Description:

Bug Report Form for Issue 16384-17937

Module(s): Media Scheduling

Server platform(s) affected: Solaris/all

PC OS (if applicable): n/a

Browser & version (if applicable): n/a

Release(s): reported in 7.2.3; replicated in 8.1.0

Expected results: Backdating the discharge of a Media Scheduling item booking would prevent the patron from incurring fines on an overdue booking (as happens in Circulation).

Actual results: Even if you backdate the discharge of Media Scheduling item booking so that the discharge date/time precedes the due time of the booking, the patron will incur fines/fees for the item associated with the booking, and you don't see any notice in the Media Scheduling client that this has occurred.

Workflow implications: Operators may think they're preventing unnecessary fines from accruing, but they aren't.

Replication steps:

Find a Media Booking with a charged item that is overdue (one that based on Media SA>Policy Settings>Item tab>Edit>Settings does incur fines/fees).

Note the due date.

Discharge the booking, but in the Discharge window, Click the Override Discharge Date/Time box in the bottom left hand corner, and fill in a date/time that predate the due date of the booking, then click OK.

You'll see that the booking has successfully discharged. If you check the patron's record in Circulation, you'll see that there are now fines associated with the patron record.

Other information: This also still counts toward your number of Late Returns (patron.late_media_returns).

Resolution:

- **Article last edited:** 10/8/2013