
Booking Request Form Sequence of templates

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

I'm having trouble with our booking request form page. I have two questions:

- 1) Is there a "base" file for the booking request form where I can see all the files that are included to make up the page?
- 2) Can you tell what is causing the "requested file was not found on the server" error?

Resolution:

There does not seem to be a master file for this particular form, but the code indicates that this is the sequence of files that are loaded for this form:

booking-page-head
booking-page-item-info
bib-info-table-head
item-global-tail-1
booking-page-form-head
booking-page-pickup-form-head
booking-page-form-body
booking-page-pickup-form-tail
booking-page-return-pickup-head
booking-page-form-body
booking-page-return-pickup-tail
booking-page-delivery-form-head
booking-page-form-body
booking-page-delivery-form-tail
booking-page-return-delivery-head
booking-page-form-body
booking-page-return-delivery-tail
booking-page-form-tail
booking-req-form-itm
booking-page-tail

I have set off the middle group, as it is this group of files that appear to be causing the problem of "requested file not found". It is not actually these files, but specific versions of them that are not found. In your `www_server.log` file for the test server, I found a number of entries like these:

Info: Empty table /exlibris/aleph/u18_2/alephe/www_f_eng/booking-page-pickup-form-head-xxx01fac

Info: Empty table /exlibris/aleph/u18_2/alephe/www_f_eng/booking-page-form-body-xxx01fac

Info: Empty table /exlibris/aleph/u18_2/alephe/www_f_eng/booking-page-pickup-form-tail-xxx01fac

Info: Empty table /exlibris/aleph/u18_2/alephe/www_f_eng/booking-page-return-pickup-head-xxx01fac

It appears that the system wants files with this specific suffix. Since there are no such files, it is giving the "file not found"

error. Your problem will go away if you copy the standard, unsuffixed versions of these files to suffixed versions.

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