
Login and password are requested unnecessarily

- **Article Type:** General
 - **Product:** SFX
 - **Product Version:** 4
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Description:

A problem has been found when the activation asterisk is clicked and the 'v' is clicked for a certain institution in the pop-up window; SFX asks for the login and password for no reason.

This has been brought to the attention of our developers and is being investigated.

Resolution:

From issue resolution:

Fixed in 4.1.4 due to the new apache

[11/10/2011 13:38:42 Itay Stein]

Final Status: Closed [11/10/2011 1:38:47 PM Itay Stein]

Additional Information

Login password activation

Note: Ex Libris strongly recommends keeping your passwords secure based on the [Ex Libris Password Management Policy](#).

We recommend that the default passwords be changed to a complex combination and maintained.

Cloud customers are assured that Ex Libris maintains passwords based on best practice in the industry.

- **Article last edited:** 10/8/2013