

## Aware 3.19.3.4 does not create JP2

- **Article Type:** General
  - **Product:** DigiTool
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### Description:

The new version of Aware, 3.19.3.4, does not create JP2 files from certain Tiff files.

If you encounter any problem with creating JP2 and you see the error 'Segmentation Fault' in the server.log please contact support.

### Resolution:

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- **Article last edited:** 11/21/2013