

Locked after failed login attempts into Alma

- **Article Type:** Q&A
 - **Product:** Alma
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Question

Internal users get locked out of Alma after a certain amount of failed login attempts. Is there a way to control/disable this feature?

Answer

Users are locked out after 15 failed login attempts for a duration of 30 minutes. This is controlled by the Identity Service and cannot be modified.

You'll find more information here https://knowledge.exlibrisgroup.com/...ty_and_Privacy

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